

## About the app



An Uber for childcare?

That was initially the idea of Andrea (President of Babsy) and her project colleagues. They were given money and time in a company that was primarily used to work on an app development that was intended to ensure a secure communication platform for childcare.

Despite motivation and will, however, the project was not continued. This is how an initially planned “startup” became a voluntary association with the aim of bringing the village idea back into people’s minds.

Since an app development cost a lot of money, the app development was slowly and sustainably planned and extended to 2.5 years. In the meantime, Babsy was able to get to know many parents and sitters and record their wishes, which led to bookings via WhatsApp and Excel sheets even without an app. At the end of 2021 there were already 1700 bookings per year.

The Swissosfond Baselland then finally sponsored the first steps of app development. Without this support, the first version of the app that you can now use would not have been possible. Thank you to all the supporters on our way so far.

The Swissmade Babsy app is finally ready for use in the first, still simple version and is now being continuously developed with donations and support.



## How does the app work?

Before we go into detail on the individual points, here is a brief summary of how it all works. You can email your questions at any time to [Sitter@babsy.ch](mailto:Sitter@babsy.ch) or [Parent@babsy.ch](mailto:Parent@babsy.ch).

### Search

- The parents put up job-ads (advertisements) to which sitters can apply.

### Advertisements

- You apply to an advertisement which should match the criteria of the parents.

### Interview

- Parents send "interview request" for first contact

### Babysitting

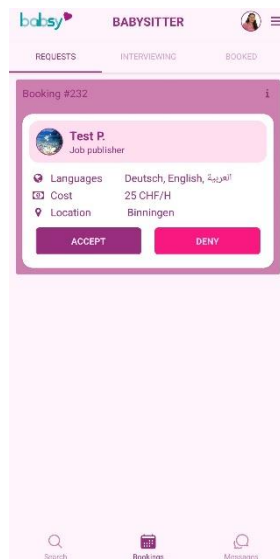
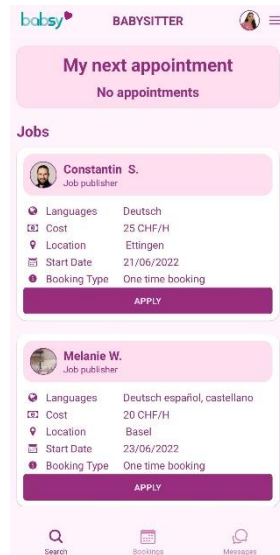
- You agree on details with the parents, such as where, how long, payment, etc.

### Confirm payment and hours

- When it comes to childcare, the parents enter the agreed hourly (net)-wage and number of hours into the app, which the sitters then have to confirm. Payment is made either in cash or once a month via e-banking through trustee partner, depending on the model chosen by the parents.



# App Features



## 1. Search

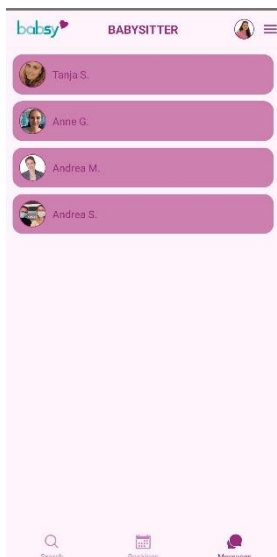
- Search will show you all open childcare jobs. You may apply for several at the same time, as you will only be given more concrete details when the interview or news exchange takes place.

### 1.1 My next appointment

- What exactly an interview is is explained below.

## 2. Booking-Requests

- There are three categories for bookings. In enquiries, you can see all the jobs you have applied for and all the enquiries you have received directly from parents.
- If an application is no longer visible in the enquiries, your application would be rejected or the parents have found other babysitters better suited to them.



### 3. Booking-Interview

- The next category in bookings is the interview. The interview is the first contact. It takes place only once. (The sitter has to arrange the appointment with the parents).
- If you accept the interview request, the parents can contact you via the message function.
- The parents and the sitters can then decide together how the first meeting takes place (in person or by video call).

### 4. Messages

- In the messages, you can receive messages from the parents and reply to them. You finalise details about the job and discuss and negotiate. The first message is always from the parents, once the parents have left you a HI as a message you can also reply and chat with the parents.
- You can arrange the details before the childcare. Place and location.

# FAQ



## **How can I apply?**

All current jobs that you can apply for are listed under Search. Please compare your availability. By this we mean that if a job is listed for Monday and you cannot work on Monday, there is not much point in applying for it. The same applies with the requirements. You may apply for more than one job, even if the times overlap, as you will need to confirm your availability again in the next step.

## **Where can I find my application?**

All open and unprocessed applications are listed under enquiries. If you can't find your application, your parents have rejected your application for the current job.

## **What happens if my application is accepted?**

If the parents are interested in your profile and want to get to know you, you will receive an "interview request". The interview request can be accepted or rejected (we always recommend to accept, because if you apply for a job with the same parents again, you don't have to go through the whole application process again). Once you have accepted the interview request, you wait for the parents to contact you with news.

## **When will I know if I have the job?**

When both agree verbally or in writing (message).

## **How will I be paid?**

Basically, you can either be paid in cash or have it transferred to your account at the end of the month. How you want to be paid has to be agreed primarily with your parents. When the job is done, the parents have to fill in a form how much and whether they have already paid in cash. In the section Bookings - Booked you have to confirm if the parents have already given you the money or not. Press No if you have not received it yet and Yes if you have already received it in cash.